

We Want to Hear From You
Franchise Business Review Spring Pulse Survey
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Next month the Franchise Business Review Pulse Survey will be emailed to all our franchisees. We ask for your valuable feedback, twice yearly, in the Spring Pulse Survey and the Fall Survey; please take a few moments to take the survey – we want to hear from all of you! As per usual, there will be a specific question, contained in the survey, asking you about the support you receive from your Franchise Consultant. Much like the Listen 360 Survey your customers receive, your FC will receive a Net Promotor Score based on regional feedback. Your participation not only improves the over all richness of the review, but also allow your FC to obtain a full report from their region. Please click the link below to understand how this NPS grading system works.

Thank you in advance for taking the time to participate in the Spring Franchise Business Review Pulse Survey!

<https://support.listen360.com/hc/en-us/articles/115005446286-Net-Promoter-Background-and-Methodology>